

Warranty

Each of Katonah Architectural Hardware's (KAH) products has been thoroughly inspected to meet our quality standards. We warrant that all our products are free from defects in material and workmanship for a period of (1) year from date of shipment when properly installed and used for the purpose intended. KAH will repair or replace, at our option, whatever is necessary to eliminate the defect. Due to the low volume, handmade, custom nature of our products, slight variations and casting imperfections can be expected and are normal. **Finishes are not covered by this warranty.** KAH makes no other warranty of any kind, express or implied, with respect to our products. All such warranties are explicitly disclaimed. KAH does not assume any responsibility for damage covered by misuse, accident, impact, tampering, mishandling, abuse, improper storage, cleaning products, improper installation or maintenance, extreme temperature conditions or metal deterioration due to exposure to atmospheric conditions over which KAH has no control. KAH is not liable for any labor charges, removal or reinstallation expense, freight or postage or any incidental or consequential damages resulting from any defective product. When making a warranty claim, the original purchaser of the product shall deliver the product together with a copy of the invoice or packing slip. Upon such return, KAH will take the proper course of action. KAH will accept no back charges. Internal mechanisms provided by KAH, but manufactured by companies other than KAH, including but not limited to locks and latches, are guaranteed for one year from the date of sale to the original user. This warranty is the sole and exclusive remedy. If a problem occurs after the expiration of the warrantee period, Katonah will, in most cases, remedy the situation on the basis of good will.